

HEALTH & COMMUNITY SERVICES BOARD

Iain MacBeath
Director of Health & Community Services

Email: iain.macbeath@hertfordshire.gov.uk
Phone number: 01992 556363
PA: Amanda Harrington (ext: 25430)

Business Support Manager: Linda Morrison
Email: linda.morrison@hertfordshire.gov.uk
Phone number: 01992 556301
Board Admin: Helle Penson (ext. 28817)

Chris Badger
Operations Director, Older People
& lead officer for Resilience

Email: chris.badger@hertfordshire.gov.uk
Phone number: 01992 556216
PA: Linda Marsh (ext: 26343)

See page 2 for team structure

Edward Knowles
Assistant Director,
Health Integration (Herts Valleys)

Email: edward.knowles@hertfordshire.gov.uk
Phone number: 01992 556350
PA: Caroline Beasley (ext: 26304)

See page 7 for team structure

Sue Darker
Operations Director, LD & MH
& lead officer for Safeguarding

Email: sue.darker@hertfordshire.gov.uk
Phone number: 01992 558820
PA: Elizabeth Hill (ext: 25742)

See page 3 for team structure

Frances Heathcote
Assistant Director,
Health & Community Commissioning
& lead officer, AC&H Panel

Email: frances.heathcote@hertfordshire.gov.uk
Phone number: 01992 555831
PA: Linda Marsh (ext: 26343)

See page 5 for team structure

Jamie Sutterby
Assistant Director,
Health Integration (East & North Herts)
& lead officer, Health & Wellbeing Board

Email: jamie.sutterby@hertfordshire.gov.uk
Phone number: 01992 556300
PA: Caroline Beasley (ext: 26304)

See page 7 for team structure

Steven Lee-Foster
Assistant Director,
Provider Services

Email: Steven.Lee-Foster@hertfordshire.gov.uk
Phone number: 01992 555748
PA: Elizabeth Hill (ext: 25742)

See page 4 for team structure

Taryn Pearson
Assistant Director, Customer Service
& Libraries
& lead officer, Watford LSP

Email: taryn.pearson@hertfordshire.gov.uk Phone
number: 01992 556351
PA: Elizabeth Hill (ext: 25742)

See page 6 for team structure

Helen Maneuf
Assistant Director, Integrated Planning &
Resources

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Phone number: 01992 556350
PA: Linda Marsh (ext: 26343)

Mark Harvey
Principal Social Worker

Email: Mark.Harvey@hertfordshire.gov.uk
Phone number: 01438 844353
PA: Helle Penson (ext. 28817)

See page 3 for team structure

OLDER PEOPLE

East & North Herts OPPD

Head of Service: Arnold Sami

Deputy Area Managers

**Amita Randhawa (AR) & Heidi Hall (HH),
Melanie Yeoman (MY)**

Business Support Manager: Michele Blackaby

Extended Involvement teams

Stevenage (AR)

Team Manager: Ian Lawrence

Deputy Team Manager: Wumi Ogunseye

Welwyn & Hatfield (MY)

Team Manager: Karen Allen

Deputy Team Manager: Rachele Beckett

North Herts (AR)

Team Manager: Sarah Mason

Deputy Team Manager: Melanie Graves

Broxbourne (AR)

Team Manager: Jackie Holywell

Deputy Team Manager: Stepan Ptacek

East Herts (MY)

Team Manager: Laura Oxley

Deputy Team Manager: Ruth Borgars

Residential Extended Involvement team (AR)

Team Manager: Lauren Agnew

Deputy Team Managers: Dodie Carter & Julie Howard

Hospital Social Work teams

Lister Hospital (HH)

Team Manager: Carol Amondson

PAH, Herts & Essex Hospitals (MY)

Team Manager: Theresa Lindsay

Home to Assess & Immediate Care (HH)

Team Manager: Angela Russell

Heidi Hall also manages the following teams:

Flexible Hospital team; Early Supported Discharge team;
Emergency Discharge team (Lister); Early Intervention Vehicle
team; Rapid Response teams (East and North)

Safeguarding Out of Hours Team

For professionals only – out of office hours

Team Manager: Ken Brennan

Tel: 01438 844886

Email: HCSSafeguarding.outofhoursservice@hertfordshire.gov.uk

Chris Badger

Operations Director, Older People

& lead officer for Resilience

Email: chris.badger@hertfordshire.gov.uk

Phone number: 01992 556216

PA: Linda Marsh (ext: 26343)

Integrated Discharge Services

Head of Service: Andy Mallabone

Tel: 01442 454153

Email: andrew.mallabone@hertfordshire.gov.uk

Watford General Hospital

Team Leader: Karen Woodcock

Herts Valleys' Community Hospitals' Social Work Team

Team Leader: Peter Fitton

Herts Valleys' Out of County Hospitals Team

Team Leader: Lesley Marsden

Discharge Support Team

Team Leader: Alison Fitzgerald

Stroke Early Supported Discharge Team

Team Leader: Kim Buisson

Social Care Access Service

Head of Service: Kim Kattenhorn

Email: kim.kattenhorn@serco.com

Advise, Inform & Review

Team Manager: James Medus

Tel: 0300 123 4042

See & Solve teams

East

**Team Manager:
Denise Miley**

*Email: see&solve.east@
hertfordshire.gov.uk*

West

**Team Manager:
Stephen Bromby**

*Email: see&solve.west@
hertfordshire.gov.uk*

Service Solutions team

Team Manager: Steve Goodlad

steve.goodlad@serco.com

East

**Team Leaders:
Katie Mace & Lisa
Mason**

West

**Team Leaders:
Shana Grummit & Claire
Stevens**

Herts Valleys (West) OPPD

Head of Service: Adrian Smith

Deputy Area Managers

Lisa Christie (LC) & Viv Berrington (VB)

Business Support Manager: Stan Williamson

Extended Involvement teams

St Albans (VB)

Team Manager: Rachel Pegrum

Assistant Team Managers: Louella Todd & Eileen Ketchell

Hertsmere (VB)

Team Manager: Rosemary Eastwood

Assistant Team Managers: Ian Ferguson & Valerie Joseph

Three Rivers (LC)

Team Manager: Michele Taylor-Rose

Assistant Team Managers: Dorah Sabiti & Catherine Fury

Dacorum East (LC)

Team Manager: Duc Tran

Assistant Team Manager: Julianne Dempsey

Dacorum West (LC)

Team Manager: Gill Malcolm

Assistant Team Manager: Liz Fernandes

Watford (LC)

Team Manager: Malcolm Sellen

Assistant Team Managers: Jackie Reid & Catherine Furey

Hospital & other Social Work teams

Barnet & Chase Farm (VB)

Team Manager: Vanessa Hill

HomeFirst (VB)

Team Manager: Rosemary Eastwood

St. Albans Rapid Response (VB)

Social Workers: Dawn Kennedy, Eisha Simmons & Linda Clarke

Watford Rapid Response (LC)

Social Workers: Toni Trickett & Renuka Pepperell

Review Co-ordination Group (LC)

Deputy Team Manager: Alan Harper

Continuing Health Care / End of Life

Team Manager: Deirdre Haynes

Tel: 01438 844527

Email: deirdre.haynes@hertfordshire.gov.uk

Sensory Services

Team Manager: Sabina Iqbal

Tel: 01442 454833

Email: sabina.iqbal@hertfordshire.gov.uk

LEARNING DISABILITIES AND MENTAL HEALTH

Community Learning Disability Team

Deputy Head of Service:

Anita Raj

Email: anita.raj@hertfordshire.gov.uk

Phone number: 01438 843606

St Albans CLDT

Team Manager: Martin Hill

Team number: 01442 454300

Team email: stalbens.ld@hertfordshire.gov.uk

Hertsmere CLDT

Team Manager: Daryl Knight

Team number: 01442 454242

Team email: hertsmere.ld@hertfordshire.gov.uk

Dacorum CLDT

Team Manager: Graham Duff

Team number: 01442 454444

Team email: dacorum.ld@hertfordshire.gov.uk

Watford & Three Rivers CLDT

Team Manager: Tim Brooks

Team number: 01442 454343

Email: watfordthreerivers.ld@hertfordshire.gov.uk

Welwyn & Hatfield CLDT

Team Manager: Jill Melton

Team number: 01438 843600

Team email:

welwynhatfield.ld@hertfordshire.gov.uk

East Herts & Broxbourne CLDT

Team Manager: Baldish McGurrin

Team number: 01438 843111

Team email: eastherts.ld@hertfordshire.gov.uk

North Herts & Stevenage CLDT

Team Manager: Nick Winwood

Team number: 01438 844057

Team email:

nh&stevenage@hertfordshire.gov.uk

Sue Darker

**Operations Director,
LD & MH**

& lead officer for Safeguarding

Email: sue.darker@hertfordshire.gov.uk

Phone number: 01992 558820

PA: Elizabeth Hill (ext: 25742)

Mark Harvey Principal Social Worker

Email: Mark.Harvey@hertfordshire.gov.uk

Phone number: TBC

Community Learning Disability Service

Head of Service: Sue Gale

Tel: 01442 454350

Email: sue.gale@hertfordshire.gov.uk

Community Solutions Area Team

Deputy Head of Service:

Louise Donaldson

Email: louise.donaldson@hertfordshire.gov.uk

Phone number: 01442 453479

Business Support Manager: Kevin McAuliffe

Email: kevin.mcauliffe@hertfordshire.gov.uk

Phone number: 01438 843328

Best Value Team Manager: Fiona Marnell

Email: fiona.marnell@hertfordshire.gov.uk

Phone number: 01992 588828

Community Solutions Team Manager:

Tracy Bowers

Email: tracy.bowers@hertfordshire.gov.uk

Phone number: 01438 843058

Accommodation for Independence Programme

Project Manager: Rita Cooper

Email: rita.cooper@hertfordshire.gov.uk

Phone number: 01438 845497

Transition & Asperger Teams

Deputy Head of Service:

Nicola Alston

Email: nicola.alston@hertfordshire.gov.uk

Phone number: 01438 844199

Transition Team East

Team Manager: Shara Watt

Team number: 01438 844454

Transition Team West

Team Manager: Christopher Saunders

Team number: 01442 453887

Email: transition.team@hertfordshire.gov.uk

Asperger Team

Team Manager: Alison Carpenter

Team number: 01442 453535

Email: asperger.team@hertfordshire.gov.uk

Health Liaison Team

Lead Nurse and Clinical Supervisor: Louise Jenkins

Team number: 01438 845372

Email:

healthliaisonteam.referrals@hertfordshire.gov.uk

Specialist Epilepsy Nurses

Team number: 01442 453017

Email: epilepsy.referrals@hertfordshire.gov.uk

Adult Safeguarding & DoLS team

Team Manager: Keith Dodd

Tel: 01438 844886

Team email:

HCSSafeguarding.outofhourservice@hertfordshire.gov.uk

Occupational Therapy professional lead

Suzanne Daish

Tel: 01438 843526

Email:

suzanne.daish@hertfordshire.gov.uk

Practice Development team

Head: Danny Gibb

Tel: 01438 844717

Email: danny.gibb@hertfordshire.gov.uk

Information & Advice

Manager: Sharon Robinson

Tel: 01992 555131

Email:

sharon.robinson@hertfordshire.gov.uk

HCS PROVIDER SERVICES

Steven Lee-Foster
*Assistant Director,
 Provider Services*

Email: Steven.Lee-Foster@hertfordshire.gov.uk
 Phone number: 01992 555748
 PA: Elizabeth Hill (ext: 25742)

HCS IN-HOUSE SUPPORTED LIVING (SL), SHORT BREAKS (SB), PROGRESSION UNITS AND DAY SERVICES (DS)
 Head of Service: **Janice Maher** Phone number: 01438 843575 Email: janice.maher@hertfordshire.gov.uk

SUPPORTED LIVING & SHORT BREAKS (EAST)

Area Manager : Liz O'Reilly
 Phone: 01438 843498
 Email: liz.o'reilly@hertfordshire.gov.uk

Apton Road SL & SB
 Manager: Cath Sharples
 Phone number: 01729 755656

Chambers Grove / Golden Dell / Heronswood Road SL
 Manager: Karen Evans
 Phone number: 01707 338702

Isabel Court SL & SB
 Manager: Ranj Virdee
 Phone number: 01992 468652

Lintons Close SL
 Manager: Carol Eady
 Phone number: 01992 444162

Oakfield Close SL
 Acting Manager: Andy Jacobs
 Phone number: 01707 664831

Orchard House SL
 Manager: Maggie Pinder
 Phone number: 01462 673763

Scarborough House SL & SB
 Acting Manager: Lesley Simpson
 Phone number: 01438 361196

St Michael's House SB & Assm'nt
 Acting Manager: Karen Matthews
 Phone number: 01707 320273

Welwyn Hatfield SL
 Acting Manager: Amanda Curl
 Phone number: 01707 332473

Ingles Progression Unit
 Team Leader: Julie Nicholls
 Phone number: 01707 375828

SUPPORTED LIVING & SHORT BREAKS (WEST)

Area Manager: Hilary Bowey (secondment)
 Phone: 01438 843607
 Email: hilary.bowey@hertfordshire.gov.uk

Cassio Metro / Harefield Rd SL
 Manager: Anna Stevens
 Phone number: 01923 481360/482910

Elara House / Gadebury Heights / Saturn Way SL
 Manager: Liz Glasheen
 Phone number: 01442 256092

Hixberry Lane SL & SB
 Manager: Jacky Chase
 Phone number: 01727 753140

Lawn Lane SL
 Manager: Karen Matthews
 Phone number: 01442 263504

Bushey Meadows / Bushey Flats / Sparrows House SL
 Manager: Alison Miles
 Phone number: 07795 454411

Manor House/ Bournehall Ave SL
 Manager: Anita Trowbridge
 Phone number: 01923 240805

Micklefield Road / Dacorum Group SL
 Manager: Rebecca Wells
 Phone number: 01442 232774

St Albans / Century Close SL
 Manager: Lindsay Sweeney
 Phone number: 01727 766976

Tanners Wood Close Supported Living
 Manager: Sharon Walsh
 Phone number: 01923 270270

Tanners Wood Close Short Breaks & Progression unit
 Manager: Jane Freeman

DAY SERVICES (EAST)

Area Manager: Greta Smith
 Phone: 01438 843587
 Email: greta.smith@hertfordshire.gov.uk

Bishops Stortford MP DS
 Manager: Visa Gomez-Dean
 Phone number: 01729 755938

Broxbourne DS
 Manager: Tracey Ward
 Phone number: 01992 636169

Buntingford DS
 Manager: Visa Gomez-Dean
 Phone number: 01763 271862

East Herts LD DS
 Manager: Janice Crouchman
 Phone number: 01992 904410

Garden City DS
 Manager: Chris Way
 Phone number: 01707 373259

North Herts DS
 Manager: Liam Doherty
 Phone number: 01462 455209

North Herts LD DS
 Manager: Liam Doherty
 Phone number: 01462 490202

Stevenage LD DS
 Manager: Sue McIndoe
 Phone number: 01438 314181

Stevenage Resource Centre
 Manager: Sue McIndoe
 Phone number: 01438 725820

Ware Road DS
 Manager: Lisa Ruffell
 Phone number: 01992 461671

Welwyn & Hatfield LD DS
 Manager: Chris Way
 Phone number: 01707 343838

DAY SERVICES (WEST)

Area Manager: Rachel Halliwell
 Phone: 01438 843409
 Email: rachel.halliwell@hertfordshire.gov.uk

Borehamwood MP DS
 Manager: Annie Owen
 Phone number: 01923 354630

Dacorum LD DS
 Manager: Mandy Neal
 Phone number: 01442 255903

Greenhills Res. Centre / Berkhamsted DS
 Manager: Nicole Moran
 Phone number: 01438 232727

Rickmansworth LD DS
 Manager: Beverley Barber
 Phone number: 01923 354616

South Oxhey MP DS
 Manager: Phillip Gillis
 Phone number: 0208 421 1891

St Albans LD DS
 Manager: Tony Bridges
 Phone number: 01727 861610

Watford LD DS
 Manager: Vicki Underwood
 Phone number: 01923 441200

Breakaway for Carers
 breakaway@hertfordshire.gov.uk
 Phone number: 01442 454280

Area Manager - Development

Toni Anthony
 toni.anthony@hertfordshire.gov.uk
 Phone number: 01438 843494

Money Advice Unit

**Head of Service:
 Gary Vaux**

Tel: 01438 843634
 money.advice@hertfordshire.gov.uk

Work Solutions

**Head of Service:
 Amanda Selley**

Tel: 01442 454465
 work.solutions@hertfordshire.gov.uk

**Hertfordshire
 Equipment Service**

**Head of Service:
 Sarah Evans**

Tel: 01707 292713
 sarah.evans@hertfordshire.gov.uk

Gypsy Section

**Head of Service:
 Charlie Sherfield**

Tel: 01707 897367
 charlie.sherfield@hertfordshire.gov.uk

HEALTH & COMMUNITY COMMISSIONING

Frances Heathcote
Assistant Director,
Health & Community Commissioning
& lead officer, AC&H Panel

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PA: Linda Marsh (ext: 26343)

Integrated Community Support

Head of Service: Helen Gledhill

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Phone number: 01438 843617

Deputy Head of Service: David Coolbear

Email: david.coolbear@hertfordshire.gov.uk
Phone number: 01438 843872

Integrated Health & Care Commissioning

Head of Service: Simon Pattison

Email: simon.pattison@hertfordshire.gov.uk
Phone number: 01438 845392

Senior Commissioning Managers:

Jan Gates
Emma Dwyer
Anna Hall
Sarvkeet Dosanjh

Community Wellbeing

Head of Service: Ruth Harrington

Email: ruth.harrington@hertfordshire.gov.uk
Phone number: 01438 845843

Deputy Head of Service: Kristy Thakur

Email: kristy.thakur@hertfordshire.gov.uk
Phone number: 01438 844111

Deputy Head of Service: Nadine Raenke

Email: nadine.raenke@hertfordshire.gov.uk
Phone number: 01438 844668

Community Transport

Team Leader: Angie Reynolds
Phone number: 01992 556435

Business Support team

Manager: Samm Stevenson

Email: samm.stevenson@hertfordshire.gov.uk
Phone number: 01438 843164

Integrated Accommodation Solutions

Head of Service: Kulbir Lalli

Email: kulbir.lalli@hertfordshire.gov.uk
Phone number: 01438 843217

Deputy Head of Service: Kristian Tizzard

Email: kristian.tizzard@hertfordshire.gov.uk
Phone number: 01438 845023

Domestic Abuse

Senior Commissioning Manager: Shazia Butt
Phone number: 01438 844111

Workforce Development and Partnerships

Manager: Mark Gwynne

Email: mark.gwynne@hertfordshire.gov.uk
Phone number: 01438 843544

Senior L&D Officers:

Robin Clifford
Sue Wilding
Paul Rainbow

CUSTOMER SERVICE & LIBRARIES

Taryn Pearson *Assistant Director, Customer Service & Libraries*

Email: taryn.pearson@hertfordshire.gov.uk
Phone number: 01992 556351
PA: Elizabeth Hill (ext: 25742)

Libraries & Heritage Services **Head of Service: Andrew Bignell**

Email: andrew.bignell@hertfordshire.gov.uk
Phone number: 01707 281559

Principal Librarians

Jean Holmes
Phone number: 01992 588243

Sue Valentine
Phone number: 01992 588244

Michelle Murphy
Phone number: 01992 588336

Area Librarians

Mid Herts: Claire Barraclough
Phone number: 01707 897583

West Herts: Russel Barrow
Phone number: 01442 404657

East Herts: Rachel Bilton
Phone number: 01992 588336

Archives & Local Studies

Head of Service: Julie Gregson
Phone number: 01992 555100

Business Improvement team **Acting Head of Service: Anne Reeves**

Email: anne.reeves@hertfordshire.gov.uk
Phone number: 01438 843838

Customer Service team **Head of Service: Michael Francis**

Email: michael.francis@hertfordshire.gov.uk
Phone number: 01992 556994

HCS Complaints team

Manager: Sue Fox
Phone number: 01992 556435

Web & Digital Services team

Manager: Martin Chaney
Phone number: 01992 555637

Hertfordshire Adult & Family Learning Service **Manager of Service: Chantal Lommel**

Email: chantal.lommel@hertfordshire.gov.uk
Phone number: 01992 588719

HCS Income & Payments team

Head of Service: Beverley Lambert

Email: beverley.lambert@hertfordshire.gov.uk
Phone number: 01438 844208

Income team

Manager: Simon Rowley
Phone number: 01438 843032

Care Payments team

Manager: Lynn Quick
Phone number: 01438 844207

Community Finance team

Manager: Paul Wilkerson
Phone number: 01438 844174

Debt Management team

Manager: Alison Draper
Phone number: 01438 843291

HEALTH INTEGRATION

Edward Knowles
*Assistant Director,
Health Integration
(Herts Valleys)*

Email: edward.knowles@hertfordshire.gov.uk
Phone number: 01992 556350
PA: Caroline Beasley (ext: 26304)

**Joint role with Herts Valleys'
Clinical Commissioning Group**

Cameron Ward, Chief Exec (Interim)
Charles Allan, Director of Contracting and Resilience

Integrated Care Programme

Programme Manager: Keir Mann
Email: keir.mann@hertfordshire.gov.uk
Phone number: 01992 556735

Health & Wellbeing Board

Manager: Wendy Tooke
Phone number: 01438 845920

Jamie Sutterby
*Assistant Director,
Health Integration (East & North Herts)*
& lead officer, Health & Wellbeing Board

Email: jamie.sutterby@hertfordshire.gov.uk
Phone number: 01992 556300
PA: Caroline Beasley (ext: 26304)

**Joint role with East & North Herts'
Clinical Commissioning Group**

Beverley Flowers, Chief Exec
Sharn Elton, Director of Operations

Integrated Care Programme

Programme Manager: Hayley King
Email: hayley.king@hertfordshire.gov.uk
Phone number: 01992 556735

Partnership & Quality

Head of Service: Fiona Day
Email: fiona.day@hertfordshire.gov.uk
Phone number: 01438 843527

Deputy Head of Service: Jenny McAteer
Email: jennifer.mcateer@hertfordshire.gov.uk
Phone number: 01438 844664